

ED HAMILTON

Yacht Charter Agents & CO

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POST CHARTER COMMENTS

Charterer's Name: George McDonough

Start date: April 6, 2008

Boat name: 'Promenade'

Captain: Richard Rome

Cook: Lisa Dixon

Welcome home! We hope you enjoyed your charter.

While all is fresh in your mind, would you please take a moment to complete this short questionnaire.

Naturally we hope that everything was excellent but do please be honest if there were problems.

Constructive criticism is always helpful and does not mean the vacation was not enjoyable.

You may also submit this form via the internet at <http://www.ed-hamilton.com/A/CR/crfm.html>

We particularly welcome your original comments in addition to (or instead of) our YES/NO format.

When you arrived, was the boat.....
 Clean Tastefully presented and decorated
 Ready to board at the agreed time () A bit disorganized
 Immaculate () Not new, but in great shape () A little tired

Was the boat kept clean, etc. during the charter? YES, INCREDIBLY, AT ALL TIMES

Was all advertised equipment on board? YES
Was this equipment in good condition and working properly? YES
Were there any 'toys' you particularly enjoyed? POEDATOR, BANANA BOAT

Did you feel the boat was comfortable (if this was a requirement) - cabins, salon, cockpit, sunning space, etc.? YES, AMPLE ROOM FOR EVERYONE.

Was your captain.....
 Outgoing Professional Friendly () A bit casual
() Pleasant but reserved () Too strict or formal for your taste

If you asked for a skipper who could give sailing instruction, please comment.

ED HAMILTON & CO Post Charter Comments (Page 2)

Did you feel free to choose each day's activities if you wanted to? YES

George McDonough

Please describe the meals (i.e. presentation, quality, quantity).

PRESENTATION WAS SUPERB, TEMPTING FOR HUNGRY SWIMMERS
QUALITY WAS VERY GOOD, AND THERE WAS ALWAYS MORE
THAN WE COULD EAT.

If you requested any specific drinks etc. in your preference sheet, were they aboard?

YES - GATORADE - PLENTY

In general, do you feel the meals reflected the requests you made in your preference sheet?

YES.

Was your cook..... Outgoing Professional Friendly
() Pleasant but reserved () A bit casual Eager to please

Did you have any problems with your flights? NO

Was the boat roughly what you expected? Our boat descriptions are intended to be realistic and constructive to help prospective clients compare. Do you feel our descriptions of the yacht and crew were fair and accurate? What would you change/emphasize?

ALL OF MY EXPECTATIONS WERE EXCEEDED. I WOULD
EMPHASIZE THE FLEXIBILITY OF BOAT, CAPTAIN, & CREW.

We are constantly changing and expanding our literature so we would also appreciate comments on how our service could be improved. Were there any questions we could have answered before the trip? What additional information would have been helpful?

I'D LIKE TO TRY TO SKIP THE HOTELS, GET RIGHT ON
THE BOAT LATE AFTERNOON.

Referral letters can help the boat and the crew. If you wish to write a letter describing the vacation we would be happy to send it on to the crew and send copies to other clients considering this yacht.

May we use you as a reference for this boat? Yes () Prefer not